

TRAVEL INFORMATION

We are looking forward to you joining us! While it is an exciting time, please do not purchase your flights until you have been financially cleared by FinACE or instructed to do so by your Placement Facilitator.

TRAVEL INFORMATION: GUINEA

The *Africa Mercy* will be docked in Conakry, Guinea from approximately mid-August 2018 until early-June 2019. Please confirm your arrival and departure dates with your Placement Facilitator prior to purchasing your flights. Upon arrival, you will be collected from the airport by a Mercy Ships representative and taken to the *Africa Mercy*.

BOOKING YOUR FLIGHT

All crew should fly in and out of the International Airport in Conakry, Guinea: **Conakry International Airport** (also known as Gbessia International Airport).

Airport codes: IATA: **CKY** / ICAO: **GUCY**

Our preferred airline is Brussels Airlines. However, there are other airlines that may be used as noted below. Flights purchased not matching those listed below may need to be re-booked at your own expense.

ACCEPTABLE FLIGHTS FOR ARRIVAL IN GUINEA:

- Emirates Airlines 797
- Air Cote d'Ivoire 720
- Ethiopian Airlines 935
- ASKY 016
- Brussels Airlines 205
- Air France 724
- Tunisair 841
- Air France 596

ACCEPTABLE FLIGHTS FOR DEPARTURE FROM GUINEA:

- Tunisair 841
- Turkish Airways 538
- Ethiopian Airlines 934
- Emirates Airlines 797
- Air Cote D'Ivoire 721
- Brussels Airlines 206
- Tunisair 841
- Air France 727
- Air France 596

This is not an all-inclusive list, but if you are considering booking a flight that is not listed above, please confirm with your Placement Facilitator.

TICKET REFUND POLICY

Due to the need to remain flexible in our ship's schedule, we strongly recommend that all crew purchase **changeable and/or refundable tickets** and/or travel insurance.

As such, **Mercy Ships will not offer refunds or financial assistance with extra costs incurred for changing or cancelling airlines tickets, due to a change to the ship's schedule.**

VISAS & IMMIGRATION

Mercy Ships has an agreement with the government of Guinea which allows our crew to enter the country on a temporary visa. However, we are required to submit your **travel details** and **passport photocopy** to immigration a **minimum of four weeks prior to your travel date**. Therefore, once we receive your travel details (on the Pre-Arrival form), we will request your temporary visa waiver letter from the government and send it to you via the online Application Portal (typically one to two weeks before your scheduled travel date).

You will need to print these documents and carry them with you to show the airline/ticket agent at the airport upon your departure, and to immigration authorities in Guinea upon your arrival.

If needed, feel free to contact the Purser on board or the HR department at the International Support Center in Texas. We would encourage you to arrive at the airport early and carry the phone numbers (listed below) with you in case you have any problems.

PHONE NUMBERS TO KEEP WHILE TRAVELLING

Africa Mercy +1 (954) 538-6110 US (manned 24/7)

ISC HR +1(903) 939-7045 US (the desk is manned 0800 – 1600 CST, Monday through Friday)