

TRAVEL INFORMATION

We are looking forward to you joining us! While it is an exciting time, please do not purchase your flights until you have been financially cleared by FinACE or instructed to do so by your Placement Facilitator.

TRAVEL INFORMATION: SENEGAL

The *Africa Mercy* will be docked in Dakar, Senegal from approximately mid-August 2019 until early-June 2020. Please confirm your arrival and departure dates with your Placement Facilitator prior to purchasing your flights. Upon arrival, you will be collected from the airport by a Mercy Ships representative and taken to the *Africa Mercy*.

BOOKING YOUR FLIGHT

All crew should fly in and out of the international airport in Dakar, Senegal: **Blaise Diagne International Airport**.

Airport codes: IATA: **DSS** / ICAO: **GOBD**

Our preferred airline is Brussels Airlines. However, there are other airlines that may be used as noted below. Flights purchased not matching those listed below may need to be re-booked at your own expense.

ACCEPTABLE FLIGHTS FOR ARRIVAL IN SENEGAL:

- Air France 718
- Brussels Airlines 203, 205
- Emirates 795, 797, 9917
- Ethiopian Airlines 909
- Iberia 3328
- Royal Air Maroc 503, 505
- Tunisair 841, 613
- Turkish Airlines 597, 6409

ACCEPTABLE FLIGHTS FOR DEPARTURE FROM SENEGAL:

- Air France 719
- Air Senegal 403
- Brussels Airlines 204, 206
- Emirates 795, 797
- Ethiopian Airlines 908
- Iberia 3329
- Royal Air Maroc 504
- Tap Air Portugal 1480
- Tunisair 841, 613
- Turkish Airlines 583, 595, 6440, 6507

TICKET REFUND POLICY

Due to the need to remain flexible in our ship's schedule, we strongly recommend that all crew purchase **changeable and/or refundable tickets** and/or travel insurance.

As such, **Mercy Ships will not offer refunds or financial assistance with extra costs incurred for changing or cancelling airlines tickets, due to a change to the ship's schedule.**

This is not an all-inclusive list, but if you are considering booking a flight that is not listed above, please confirm with your Placement Facilitator.

VISAS & IMMIGRATION

Mercy Ships has an agreement with the government of Senegal which allows our crew to enter the country on a temporary visa. However, we are required to submit your **travel details** and **passport photocopy** to immigration a **minimum of four weeks prior to your travel date**. Therefore, once we receive your travel details (on the Pre-Arrival form), we will request your temporary visa waiver letter from the government and send it to you via the online Application Portal (typically one to two weeks before your scheduled travel date).

You will need to print these documents and carry them with you to show the airline/ticket agent at the airport upon your departure, and to immigration authorities in Guinea upon your arrival.

If needed, feel free to contact the Purser on board or the HR department at the International Support Center in Texas. We would encourage you to arrive at the airport early and carry the phone numbers (listed below) with you in case you have any problems.

PHONE NUMBERS TO KEEP WHILE TRAVELLING

Africa Mercy +1 (954) 538-6110 US (manned 24/7)

ISC HR +1(903) 939-7045 US (the desk is manned 0800 – 1600 CST, Monday through Friday)